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|  | **Simon Walker**  Acting Regional Director  North East, Yorkshire and the Humber Region  UK Border Agency  Level 3, Waterside Court  Leeds  LS4 2QB  **Tel** 0113 341 1130  **Fax** 0113 341 1151  **Web** www.ukba.homeoffice.gov.uk |

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| 18 June 2012 |

Dear Partner

The UK Border Agency awarded the North East, Yorkshire and the Humber (NEYH) region COMPASS (commercial and operational managers procuring asylum support services) contracts to G4S Care and Justice Services (UK) Ltd on 20 March 2012.

I am writing to inform you that The UK Border Agency is satisfied that the mobilisation period is complete and G4S are ready to enter into the transition period and move into sole responsibility for service delivery.

The NEYH COMPASS Transition Team are actively engaging with NEYH regional operational teams, the new and exiting suppliers and key corporate partners to effectively plan and manage the transition period. This is to ensure that there is minimal disruption to Service Users and the local community. Key consideration will be given to minimise the impact on specific cases, such as school age children undertaking exams.

New Service Users will now be routed to COMPASS accommodation in line with the asylum support process. Those housed by the exiting suppliers, who are required to transfer to COMPASS accommodation, will be moved in a phased approach.

Service Users who are required to move accommodation will be informed in due course. Letters to Service Users will be written in English in line with the current UKBA policy for communicating with service users.

We look forward to your continued support and engagement with UKBA and the new provider in the coming months to ensure all key impacts and issues are addressed. We will continue to keep you informed of developments through regular communications and partner engagement.

The North East, Yorkshire and Humberside (NEYH) COMPASS Transition team will be working in partnership with G4S Care and Justice Services (UK) Ltd throughout transition. The Regional Lead is Anita Bell. If you have any queries, please contact the team’s mailbox at: [NEYHCOMPASSTransition@homeoffice.gsi.gov.uk](mailto:NEYHCOMPASSTransition@homeoffice.gsi.gov.uk)

Yours sincerely



Simon Walker

Acting Regional Director